



# Quarterly Financial Review

Division of Family Resources

## September 2008

**State of Indiana**  
Mitchell E. Daniels, Jr.  
Governor

**Family and Social Services  
Administration**  
E. Mitchell Roob Jr.  
Secretary

**Division of Family Resources**  
  
Zach Main  
Director

**State of Indiana**  
Published  
November 18, 2008



# Disaster Assistance

- Twenty Indiana counties received disaster assistance.
  - Clark, Crawford, Dearborn, Floyd, Harrison, Jackson, Jefferson, Jennings, Knox, Lake, La Porte, Lawrence, Martin, Perry, Pike, Porter, Scott, Spencer, Switzerland, Washington
- To date, FSSA has processed food stamp applications for over 50,000 households. Representing ~\$20m in benefits.
  - On average, FSSA does approximately 24,000 re-determination and new applications per month.
  - They doubled their monthly productivity during the disaster recovery.
  - Over 22,000 FEMA applications were completed.
  - In 2006, FSSA completed 86 applications after severe storms.
- FSSA utilized 400 employees during this time.
  - Approximately 32,000 hours (17,000 regular work hours and 15,000 overtime hours) were dedicated to this disaster outreach.



**Monthly Financial Review**

**Division of Family Resources**

# **Food Stamps Program**



## Monthly Financial Review

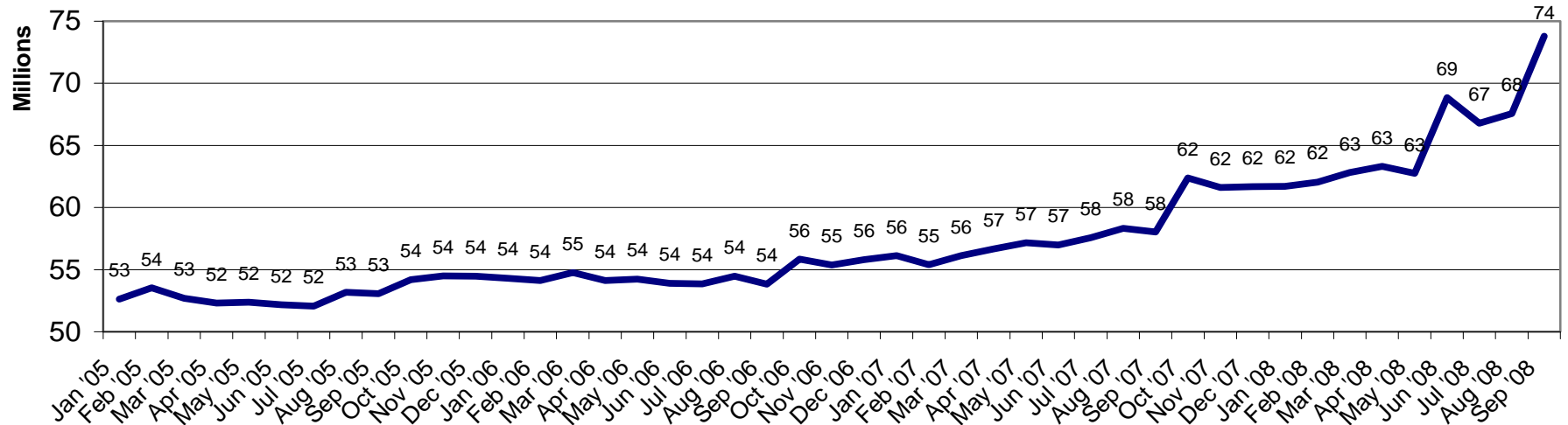
## Division of Family Resources

### Food Stamp Program Caseload and Dollars Issued

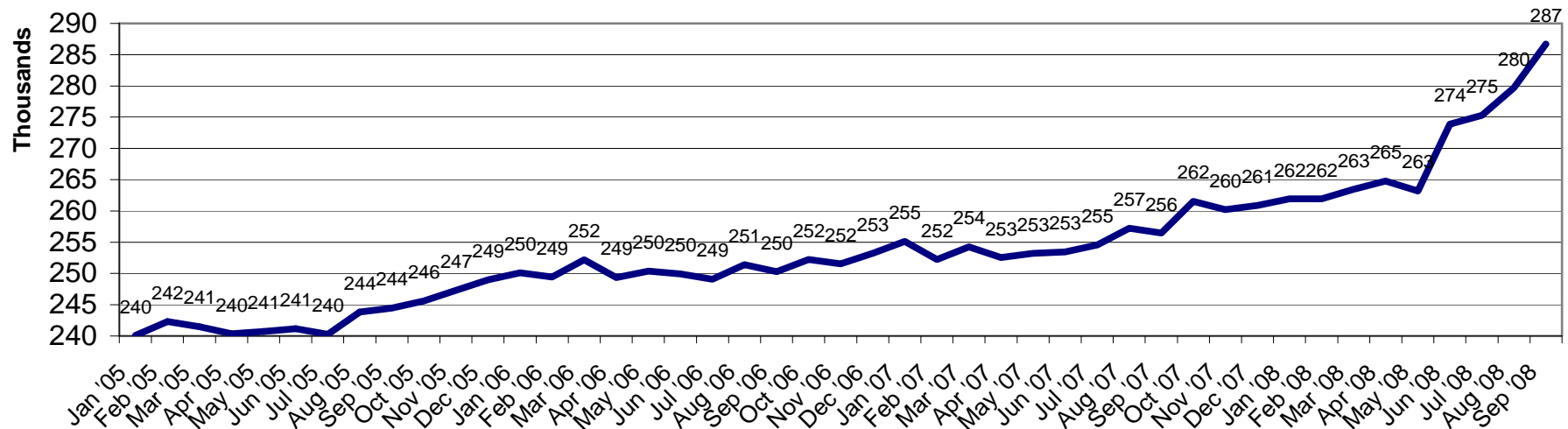
	September 2008	August 2008	September 2007
Total stamps issued	73,790,762	67,553,582	58,031,026
Number of households receiving assistance	286,726	279,700	256,484
Number of recipients	672,551	652,769	595,284
Average assistance per household	\$257.36	\$241.52	\$226.26
Average assistance per recipient	\$109.72	\$103.49	\$97.48



## Food Stamps Issued



## Food Stamp Households





Error rate data for a sample month is not reported by the state until 113 days after the end of that month, which is the deadline for submission to the Federal Agency for review and subsequent acceptance or revision. The figures below represent the most current data available at the time this report was prepared.

## Monthly and Year to Date Positive Error Rates Comparisons for FFY 2007 and 2008

### FFY 2007

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Cumulative	4.17%	4.08%	5.35%	6.97%	6.53%	6.44%	7.14%	6.71%	6.80%	6.83%	6.99%	6.84%
Monthly	4.17%	3.89%	7.72%	11.72%	4.77%	6.16%	11.45%	3.96%	7.47%	7.19%	8.65%	5.01%

### FFY 2008

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Cumulative	3.65%	6.12%	6.38%	5.77%	6.03%	5.57%	5.36%	5.40%	5.85%	0.00%	0.00%	0.00%
Monthly	3.65%	8.45%	6.98%	4.11%	7.13%	3.33%	4.22%	5.92%	9.36%	0.00%	0.00%	0.00%

## Monthly and Year to Date Negative Error Rates Comparisons for FFY 2007 and 2008

### FFY 2007

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Cumulative	4.69%	5.93%	5.34%	4.38%	3.96%	4.42%	4.73%	4.73%	5.50%	5.66%	5.92%	5.78%
Monthly	4.69%	7.04%	4.35%	1.47%	1.85%	7.02%	6.90%	4.76%	10.67%	6.94%	8.33%	4.29%

### FFY 2008

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Cumulative	6.94%	6.29%	7.92%	9.40%	10.24%	11.19%	12.45%	12.98%	12.87%	0.00%	0.00%	0.00%
Monthly	6.94%	5.63%	11.86%	14.06%	14.06%	16.42%	19.44%	17.91%	12.12%	0.00%	0.00%	0.00%

Quality Control reviews of food stamp cases generate annual estimates of the proportion of cases in which caseworkers or recipients make an "error" and the dollar value of those errors. Caseload and dollar error rates are calculated for overpayments and underpayments on positive (active) cases. The accuracy of decisions denying or terminating food stamp assistance is also measured with an error rate reflecting the proportion of denials and terminations that were improper. No dollar value is calculated on these negative (closed) cases. The dollar error rates reported through the food stamp Quality Control system are used as the basis for assessing the financial liability of states for overpaid and underpaid benefits. States with persistently high error rates are assessed sanctions.



**Monthly Financial Review**

**Division of Family Resources**

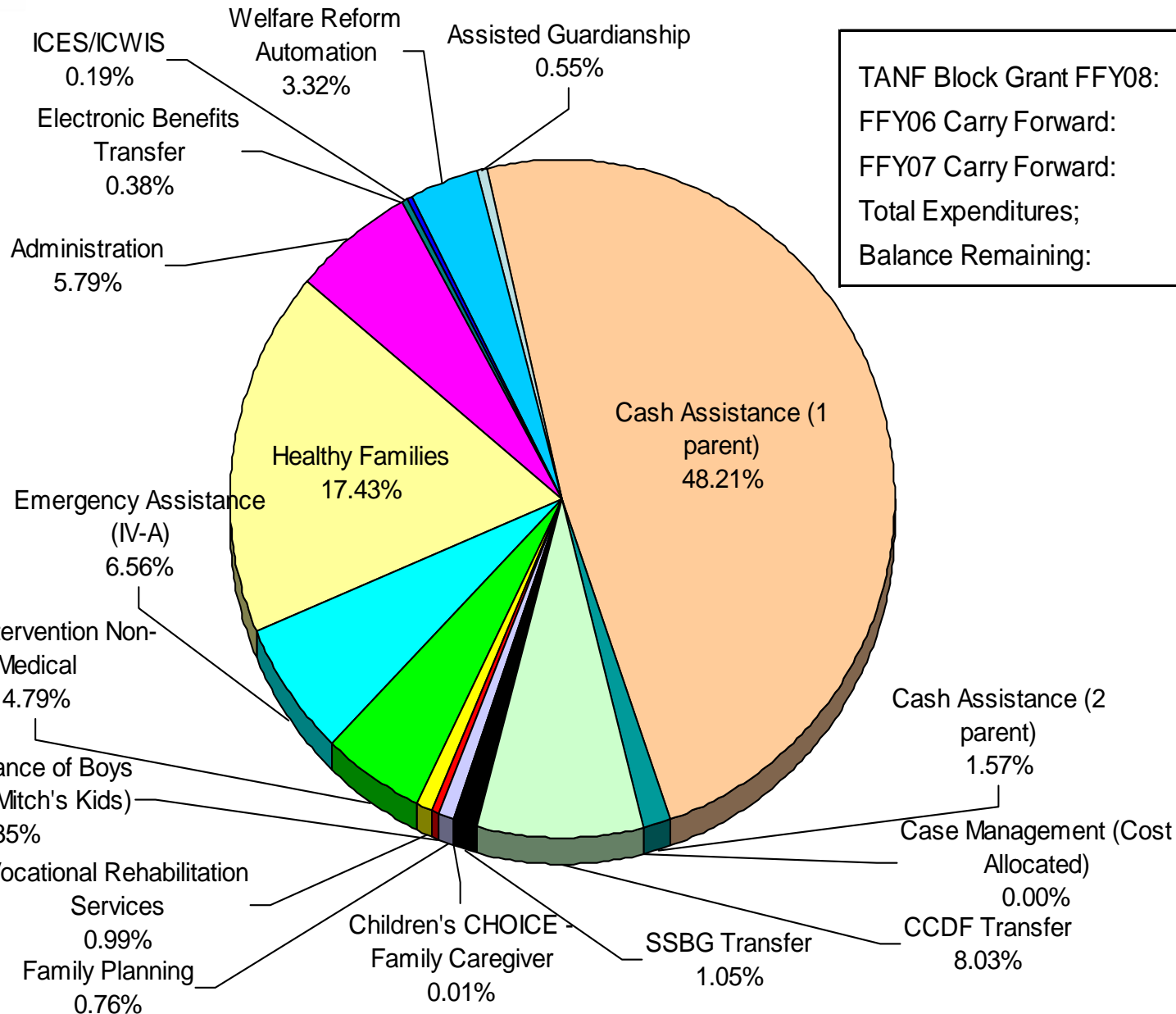
# **Temporary Assistance for Needy Families**



# DIVISION OF FAMILY RESOURCES

## TANF Federal Block Grant

### FFY 2008



TANF Block Grant FFY08:	\$ 206,799,109
FFY06 Carry Forward:	\$ 19,584,458
FFY07 Carry Forward:	\$ 54,345,698
Total Expenditures;	<u>\$ 191,128,514</u>
Balance Remaining:	\$ 89,600,751

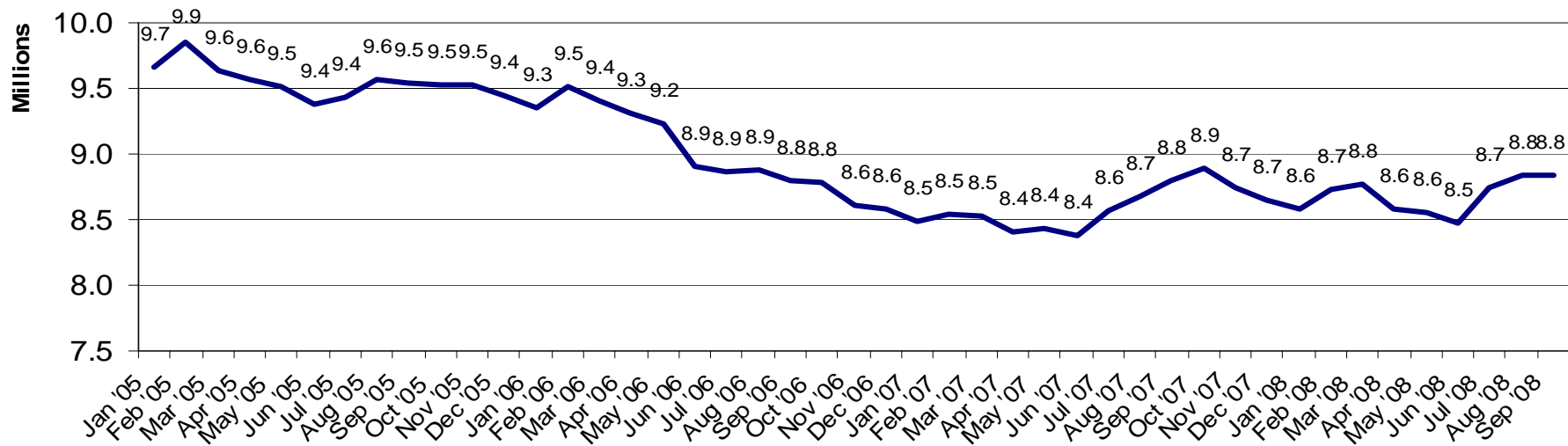




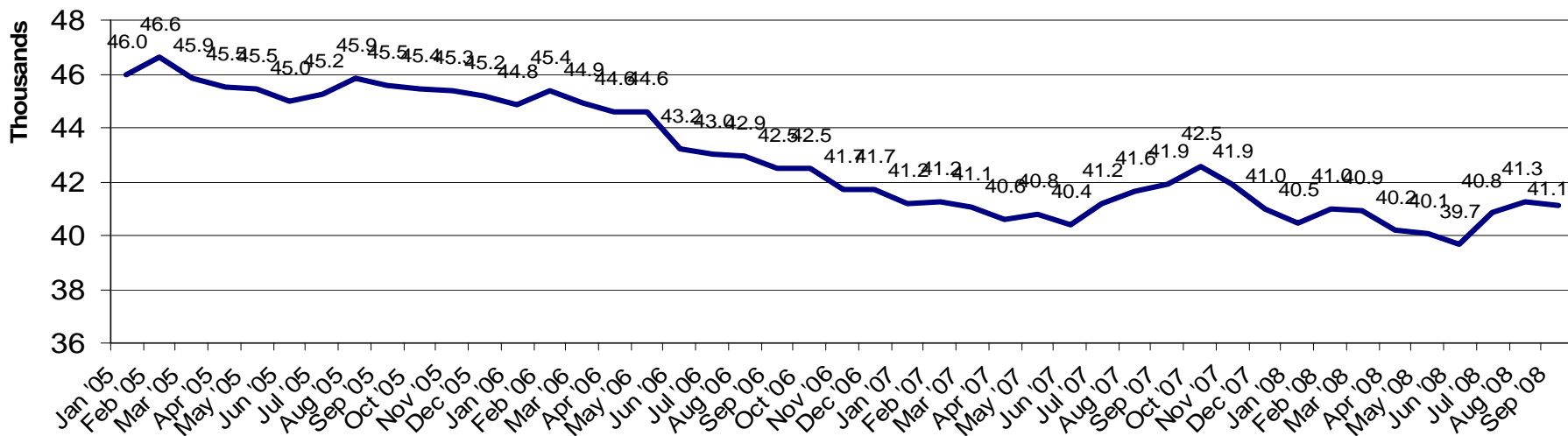
## Monthly Financial Review

## Division of Family Resources

### Total TANF Cash Assistance



### Total TANF Caseload





## Temporary Assistance for Needy Families (TANF)

TANF - Regular	September 2008	August 2008	September 2007
Number of families receiving TANF grants	36,866	37,003	40,057
Total number of grant recipients	97,347	97,777	107,364
Adults	29,482	29,648	32,705
Children	67,865	68,129	74,659
Total payments	\$7,650,610	\$7,668,690	\$8,280,713
Average payment per case	\$207.52	\$207.25	\$206.72
Average payment per person	\$78.59	\$78.43	\$77.13
Number of TANF cases with benefits reduced to zero	3,787	3,723	4,485
Number of TANF recipients with benefits reduced to zero	10,847	10,744	13,291
Adults	3,609	3,554	4,423
Children	7,238	7,190	8,868

TANF - Unemployed Parent	September 2008	August 2008	September 2007
Number of families receiving TANF grants	4,279	4,268	1,862
Total number of grant recipients	17,326	17,292	8,024
Adults	7,738	7,707	3,724
Children	9,588	9,585	4,300
Total payments	\$1,181,138	\$1,174,541	\$520,907
Average payment per case	\$276.03	\$275.20	\$279.76
Average payment per person	\$68.17	\$67.92	\$64.92
Number of TANF cases with benefits reduced to zero	517	472	297
Number of TANF recipients with benefits reduced to zero	2,145	1,952	1,325
Adults	995	903	594
Children	1,150	1,049	731



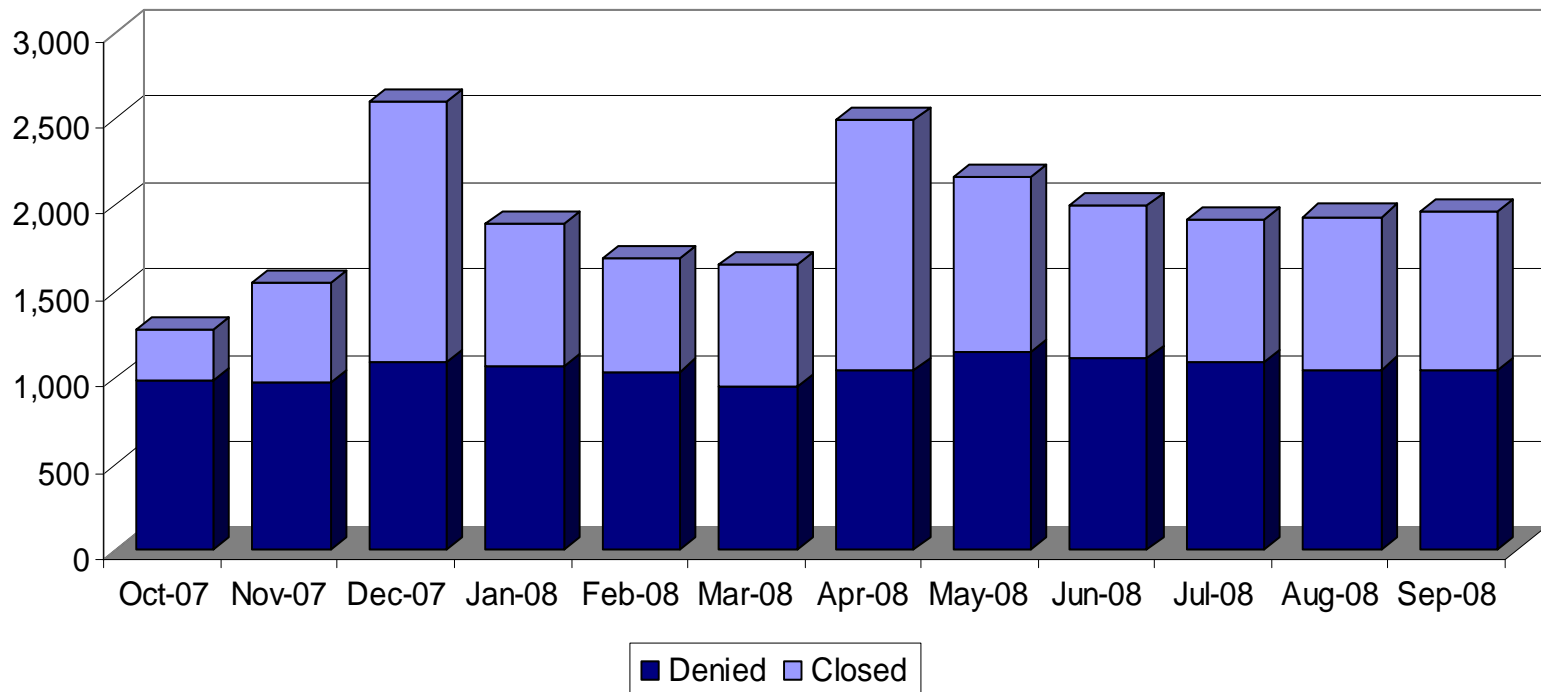
Temporary Assistance for Needy Families (TANF)			
Total TANF	September 2008	August 2008	September 2007
Number of families receiving TANF grants	41,145	41,271	41,919
Total number of grant recipients	114,673	115,069	115,388
Adults	37,220	37,355	36,429
Children	77,453	77,714	78,959
Total payments	\$8,831,748	\$8,843,231	\$8,801,620
Average payment per case	\$214.65	\$214.27	\$209.97
Average payment per person	\$77.02	\$76.85	\$76.28
Number of TANF cases with benefits reduced to zero	4,304	4,195	4,782
Number of TANF recipients with benefits reduced to zero	12,992	12,696	14,616
Adults	4,604	4,457	5,017
Children	8,388	8,239	9,599

Source: Data Warehouse



## TANF Full Family Sanction Data

	10-2007	11-2007	12-2007	01-2008	02-2008	03-2008	04-2008	05-2008	06-2008	07-2008	08-2008	09-2008
Closed	290	583	1514	828	659	711	1446	1014	884	821	886	921
Denied	984	965	1086	1063	1033	943	1042	1149	1113	1089	1045	1038
Total	1274	1548	2600	1891	1692	1654	2488	2163	1997	1910	1931	1959



Source: ICES



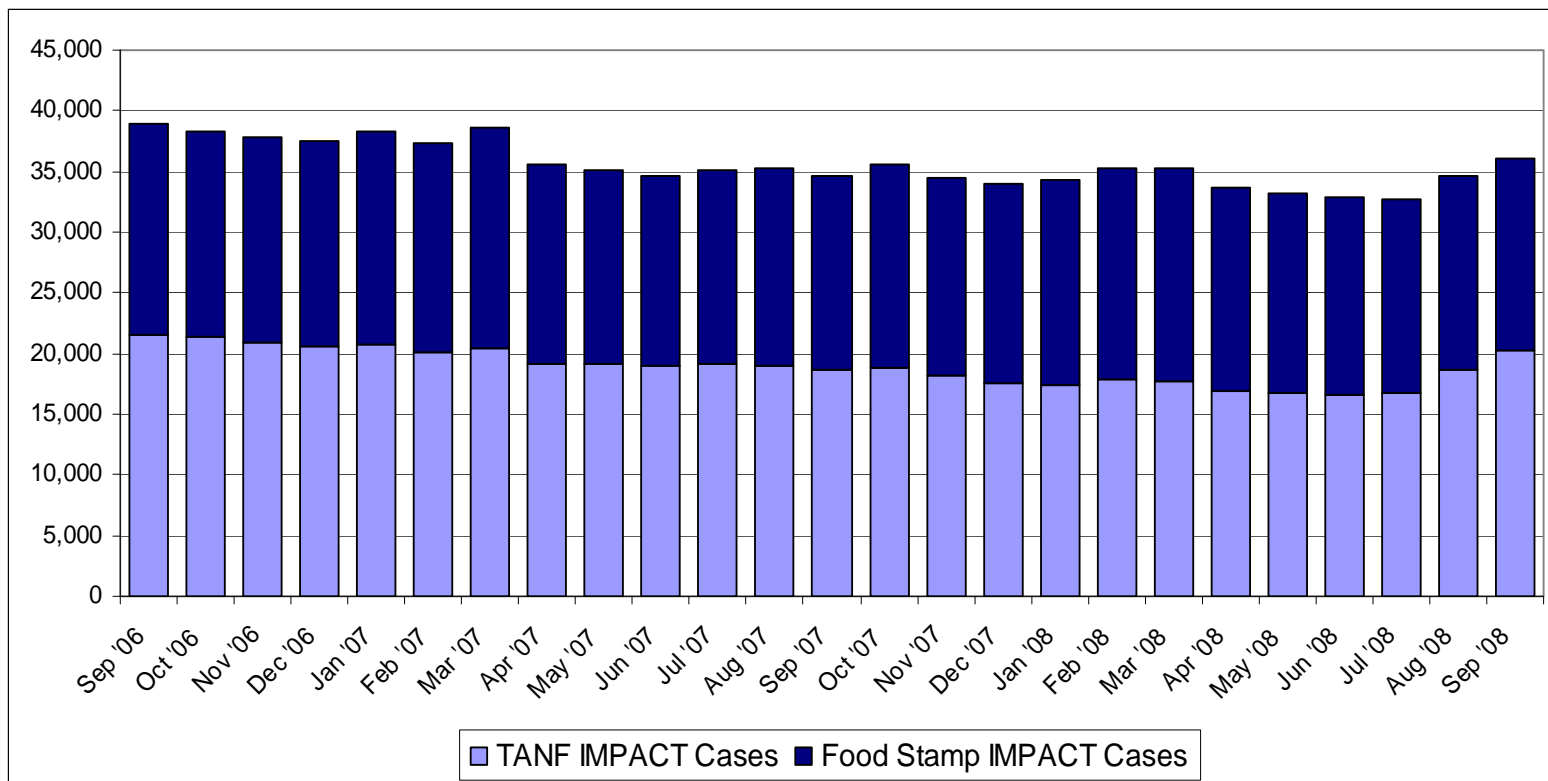
# **TANF/Food Stamps IMPACT Programs**



## Indiana Manpower Placement and Comprehensive Training (IMPACT)

IMPACT Caseloads			
	Sep 2008	Aug 2008	Sep 2007
Total IMPACT Cases	36,013	34,631	34,698
TANF IMPACT Cases	20,304	18,738	18,672
Food Stamp Cases	15,709	15,893	16,026

## IMPACT Caseloads Last 24 Months





## Indiana Manpower Placement and Comprehensive Training (IMPACT)

### IMPACT Clients With Paid Contract Services During the Month

	Sep 2008	Aug 2008	Jul 2008
Total Clients	300	351	597
TANF Clients	223	253	409
Food Stamp Clients	77	98	188

### IMPACT Clients With Paid Supportive Services During the Month

	Sep 2008	Aug 2008	Jul 2008
Total Clients	193	226	260
TANF Clients	141	175	194
Food Stamp Clients	52	51	66

### IMPACT Clients With Either Paid Contract Services or Supportive

	Sep 2008	Aug 2008	Jul 2008
Total Clients	481	567	803
TANF Clients	353	419	567
Food Stamp Clients	128	148	236

### IMPACT Expenditures for Paid Contract Services Paid During the Month

	Sep 2008	Aug 2008	Jul 2008
Total Expenditures	\$144,750	\$159,950	\$243,250
TANF Expenditures	\$115,300	\$133,750	\$184,200
Food Stamp Expenditures	\$29,450	\$26,200	\$59,050

### IMPACT Expenditures for Paid Supportive Services During the Month

	Sep 2008	Aug 2008	Jul 2008
Total Expenditures	\$22,671	\$113,457	\$21,651
TANF Expenditures	\$17,217	\$69,054	\$19,566
Food Stamp Expenditures	\$5,454	\$44,404	\$2,085

### Total Expenditures During the Month Per IMPACT Caseload

	Sep 2008	Aug 2008	Jul 2008
Total Expenditures Per Client	\$5	\$8	\$7
TANF Per Client	\$7	\$11	\$10
Food Stamp Per Client	\$2	\$4	\$4

### Total Expenditures During the Month Per Clients Receiving Either Contract Services or Supportive Services

	Sep 2008	Aug 2008	Jul 2008
Total Expenditures Per Client	\$348	\$482	\$330
TANF Per Client	\$375	\$484	\$359
Food Stamp Per Client	\$273	\$477	\$259

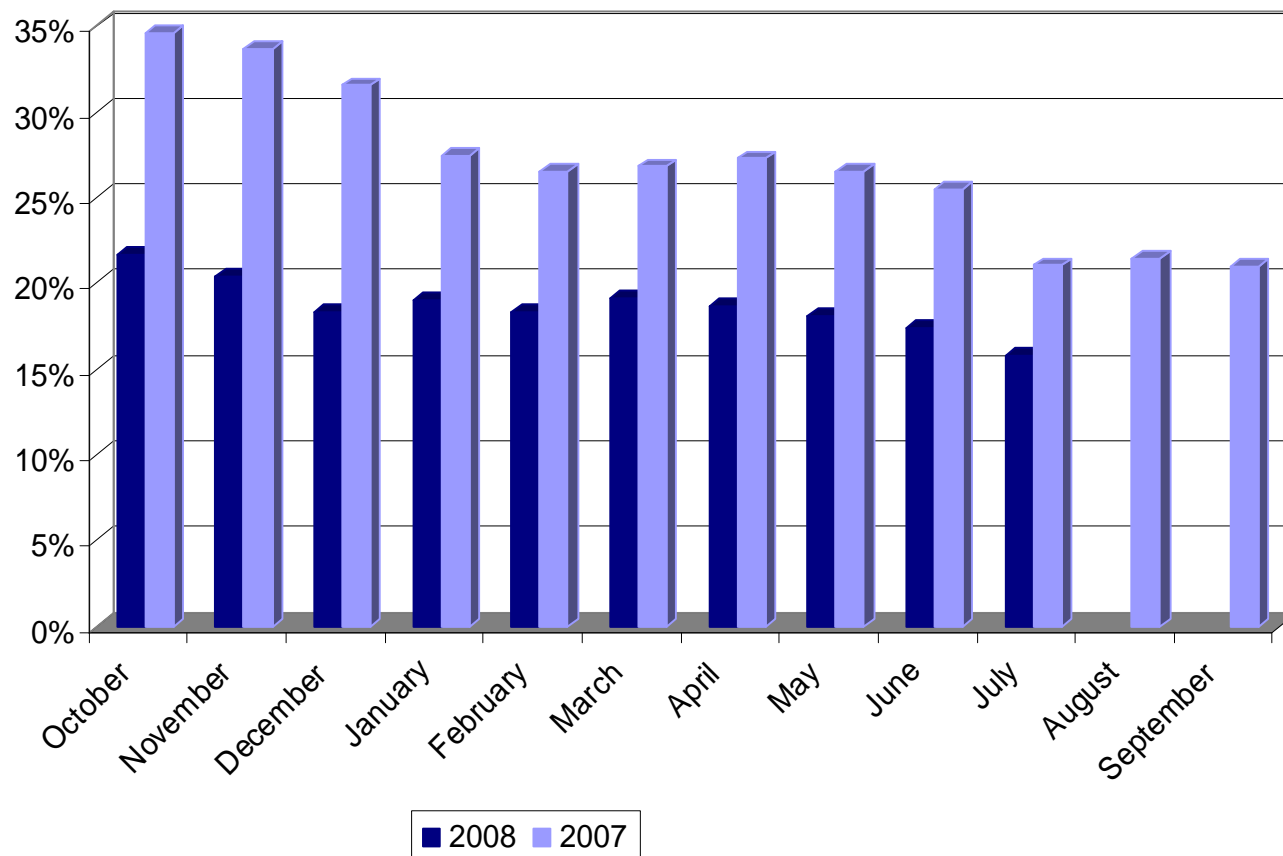


## TANF Work Participation

	Oct 2007	Nov 2007	Dec 2007	Jan 2008	Feb 2008	Mar 2008	Apr 2008	May 2008	Jun 2008	Jul 2008	Aug 2008	Sep 2008	YTD 2008
Statewide	21.7%	20.4%	18.3%	19.0%	18.3%	19.1%	18.7%	18.1%	17.4%	15.7%	NA	NA	18.7%

TANF Work Participation Rate Numbers are not available until 45 days after the end of the reporting month. Therefore, for the purpose of this report these numbers are reported one month behind the report month.

## Monthly TANF Work Participation Rates for Federal Fiscal Years 2007 and 2008







## **DIVISION OF FAMILY RESOURCES**

### **Vendor Managed Offices**

### **Customers Served**

- **January 1, 2008 – September 30, 2008**
  - 267,324 customers signed in for service
  - 39,159 customers applied for benefits
  - 11,295 customers attended IMPACT orientation
  - 11,072 customers attended follow up IMPACT appointments
  - 3,479 customers attended IMPACT job readiness training



## **DIVISION OF FAMILY RESOURCES**

### **Vendor Managed Offices**

### **Highlights**

- **Grant Region**
  - 99% Reduction in individuals awaiting services from 1017 to 15
  - 55% Reduction in TANF IMPACT caseload from 3436 to 1537
  - 26% increase in WPR from October 2007 through June 2008 from 20.5% to 27.6%
- **Lake County**
  - 55% Reduction in individuals awaiting services from 3463 to 1545
- **Vanderburgh County**
  - 87% Reduction in clients awaiting services from 889 to 114
  - 32% Increase in WPR from June 2008 through September 2008 from 15.64% to 23.06%



## **DIVISION OF FAMILY RESOURCES**

### **Vendor Managed Offices**

### **Highlights**

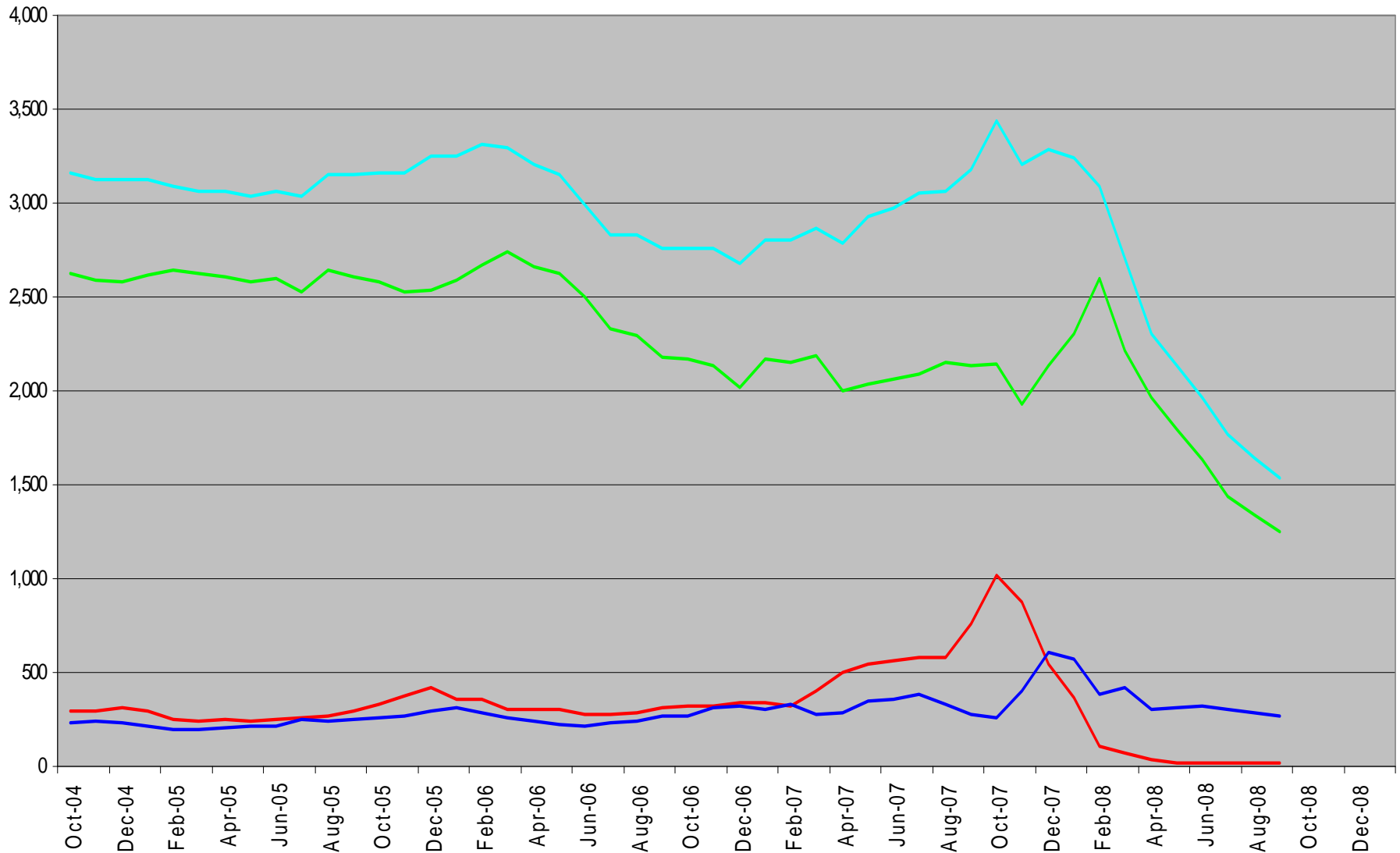
- **St. Joseph County**
  - 47% Reduction in clients awaiting services from 2202 to 1151
- **Allen County**
  - 88% Reduction in clients awaiting services from 944 to 114
  - 10% Increase in WPR from June 2008 through September 2008 from 21.2% to 23.6%
- **Clark Region**
  - 99% Reduction in clients awaiting services from 8698 to 76
  - 7% Increase in WPR from April 2008 through September 2008 from 18.24% to 19.58%



# DIVISION OF FAMILY RESOURCES

## Grant Region IMPACT Caseload by IMPACT Status

- Assigned to IMPACT, Awaiting Services
- Scheduled for Assessment
- IMPACT Caseload - Assessed, In Component, In Job, Sanctioned, Working Sanction
- Total TANF IMPACT Caseload

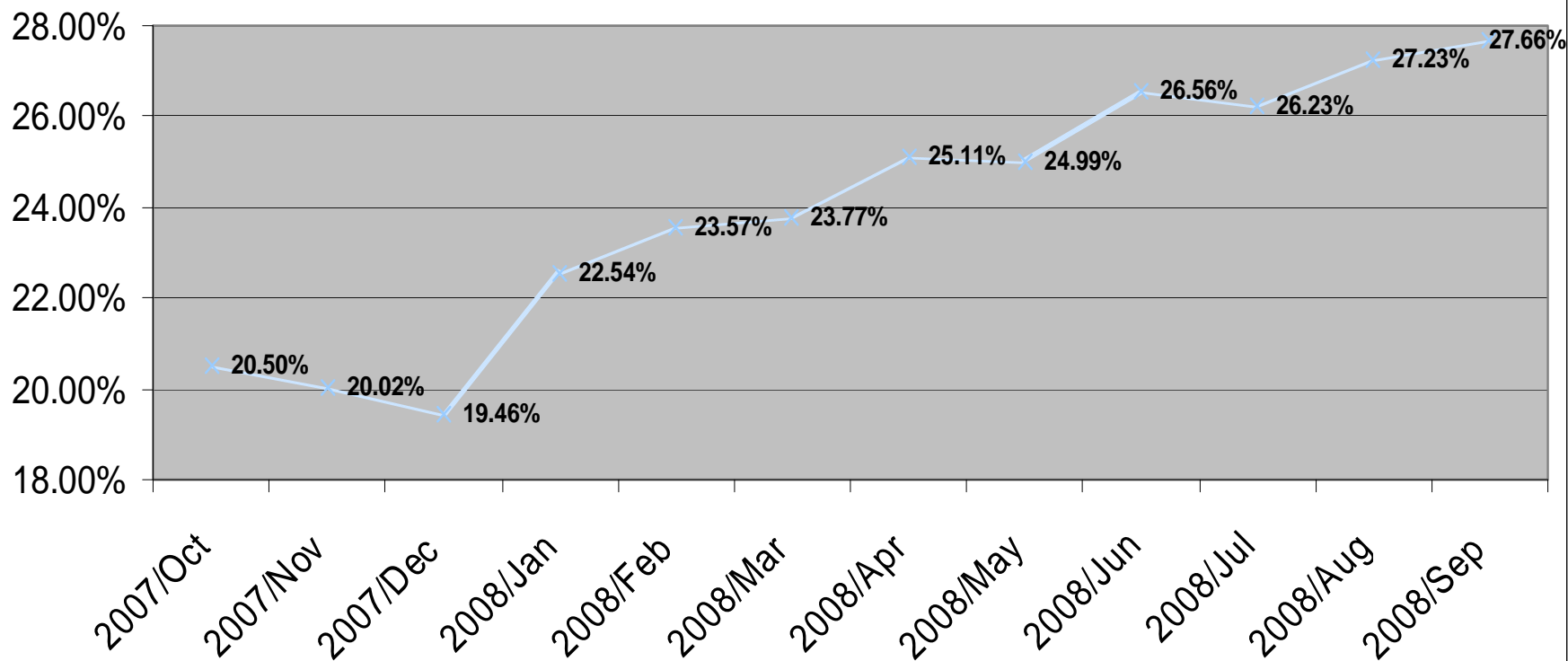




## DIVISION OF FAMILY RESOURCES

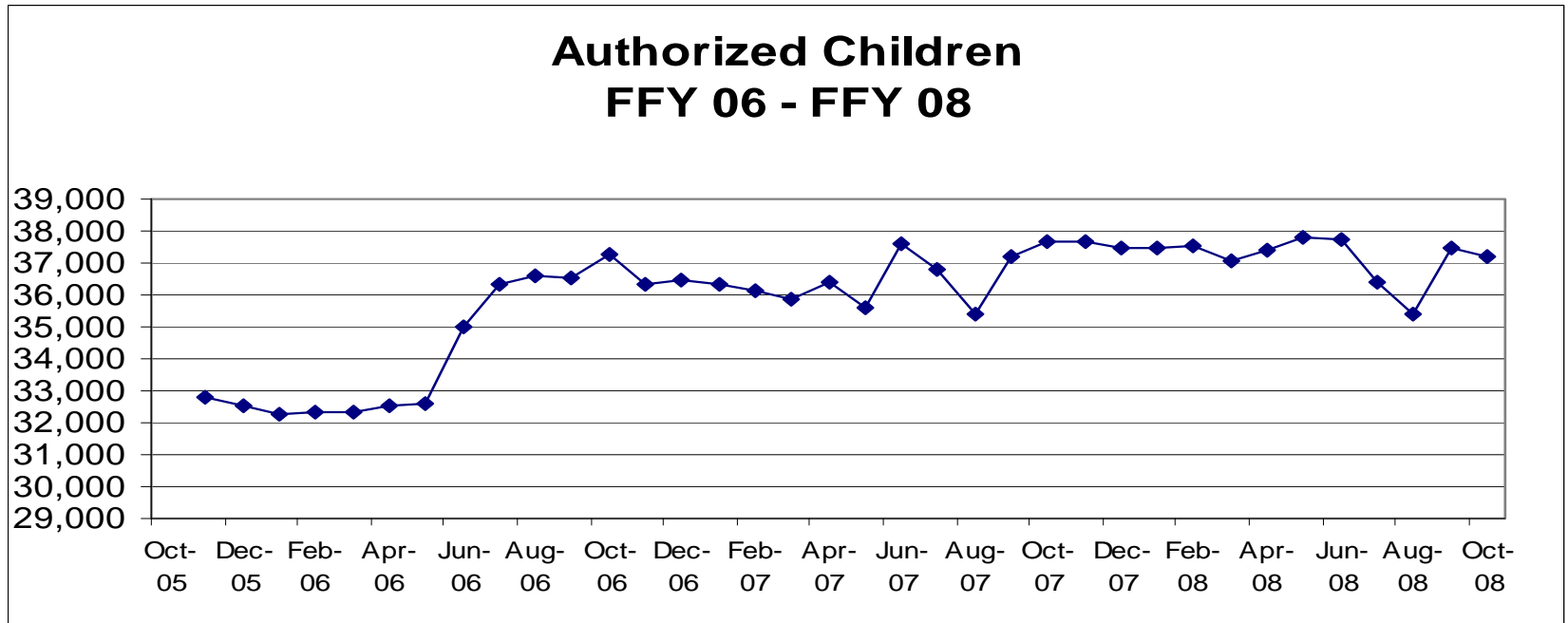
### Grant Region Work Participation Rate

#### Pilot Region Work Participation Rate





## DIVISION OF FAMILY RESOURCES CHILD CARE AND DEVELOPMENT FUND Authorized Children





**Monthly Financial Review**

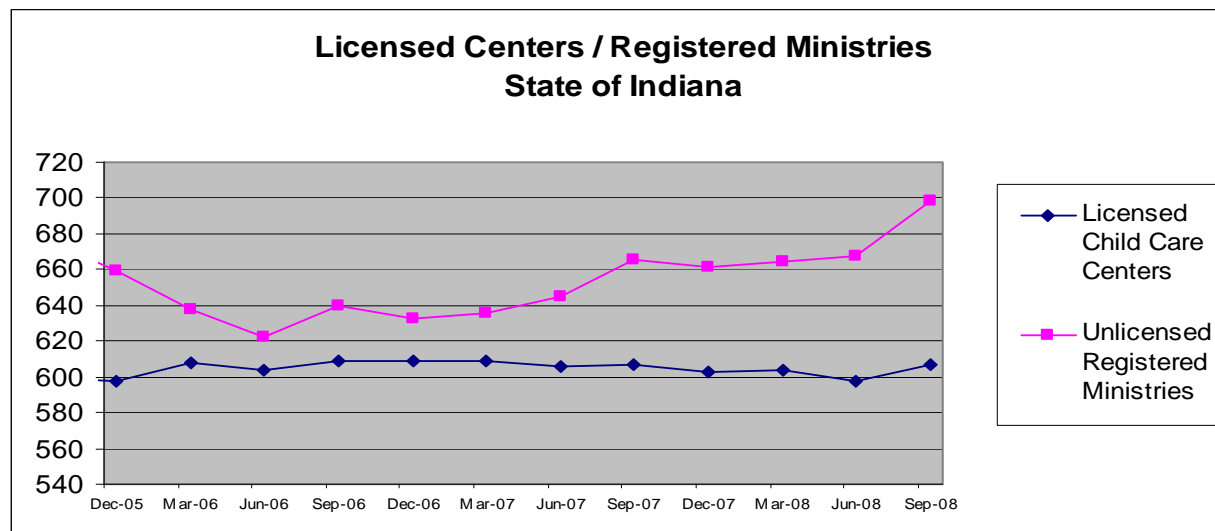
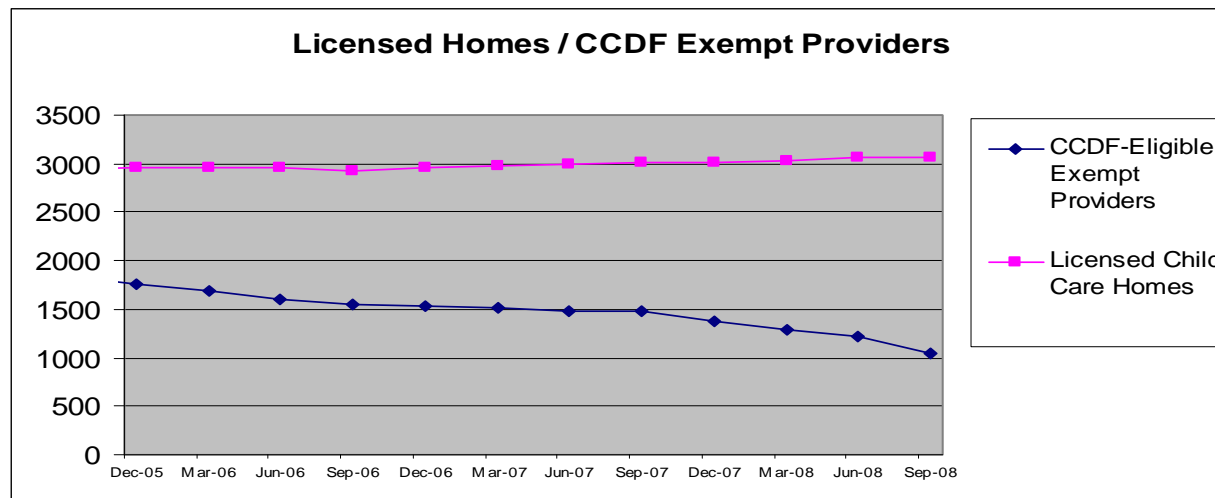
**Division of Family Resources**

# **Child Care Development Fund**



# DIVISION OF FAMILY RESOURCES

## Child Care Providers Since December 2004

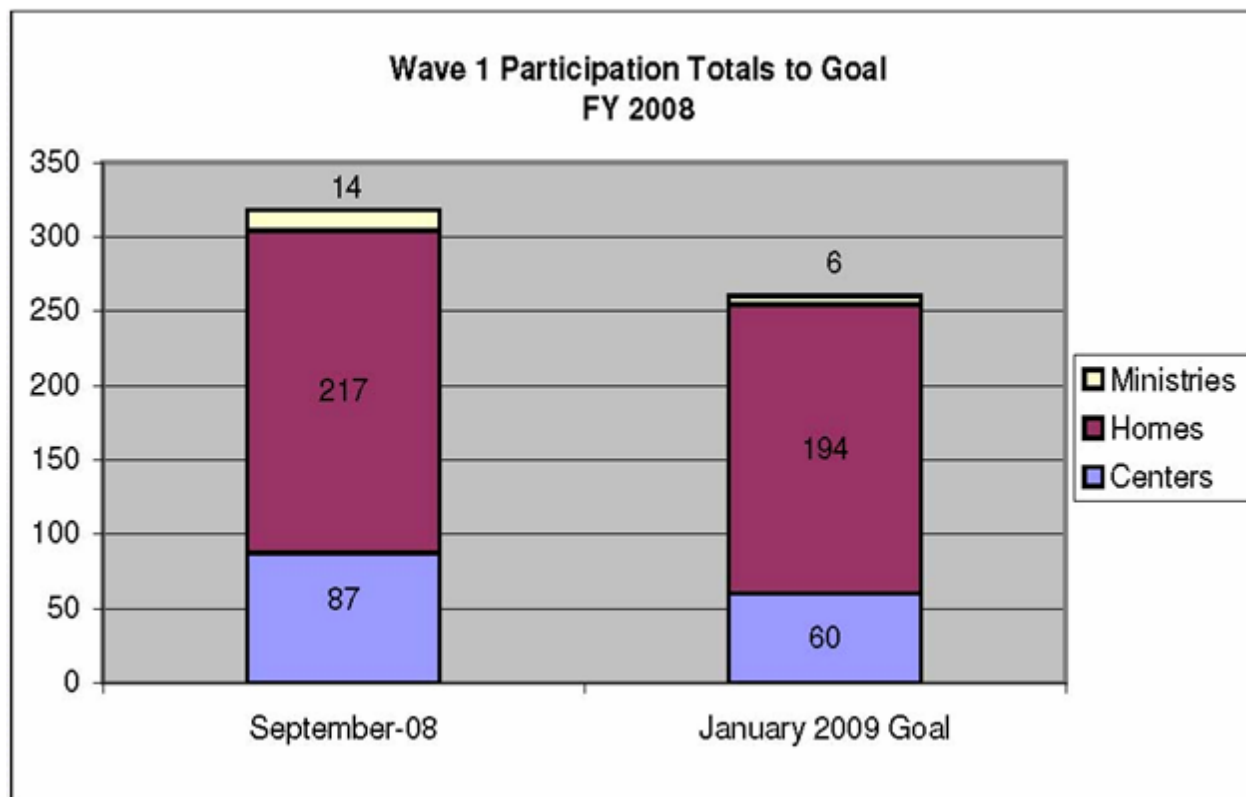


Run Date: 10/9/08

MFR October 2008

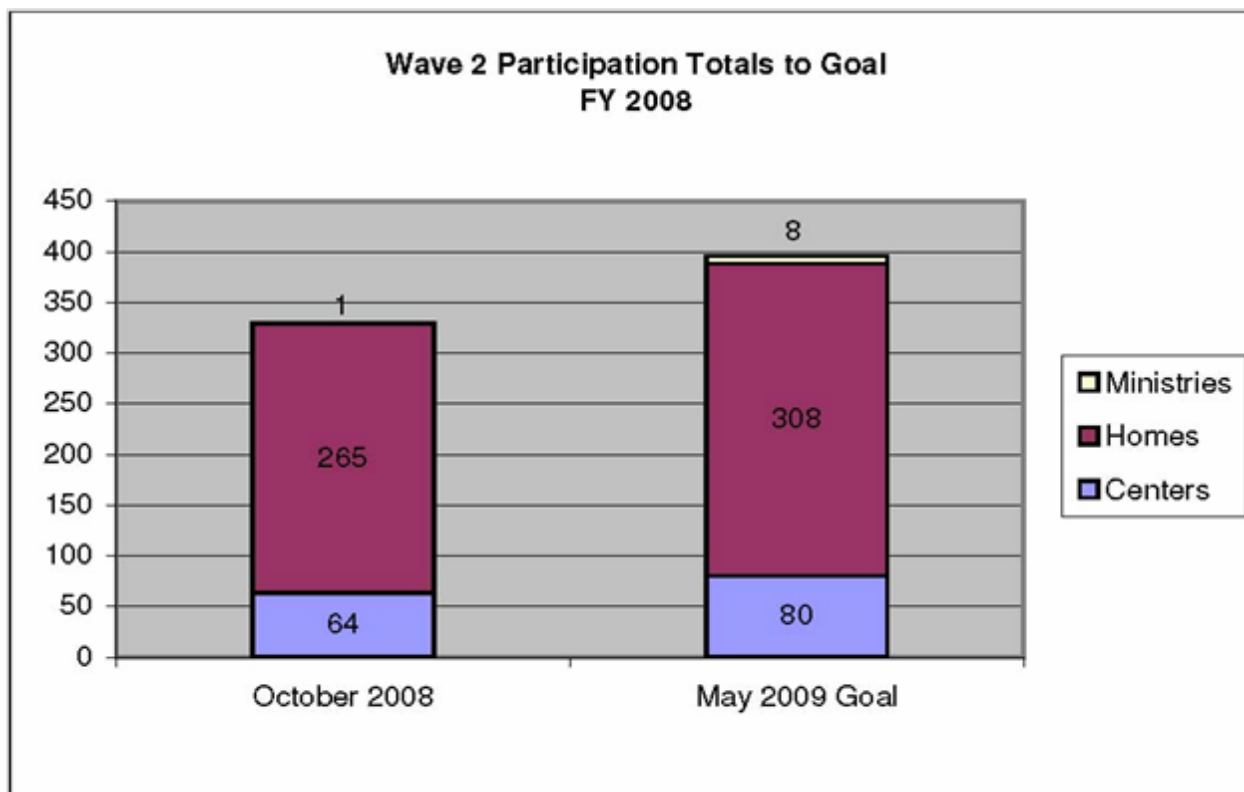
Source: RCCS





Run Date: 11/5/08

MFR October 2008  
Source: PTQ Database



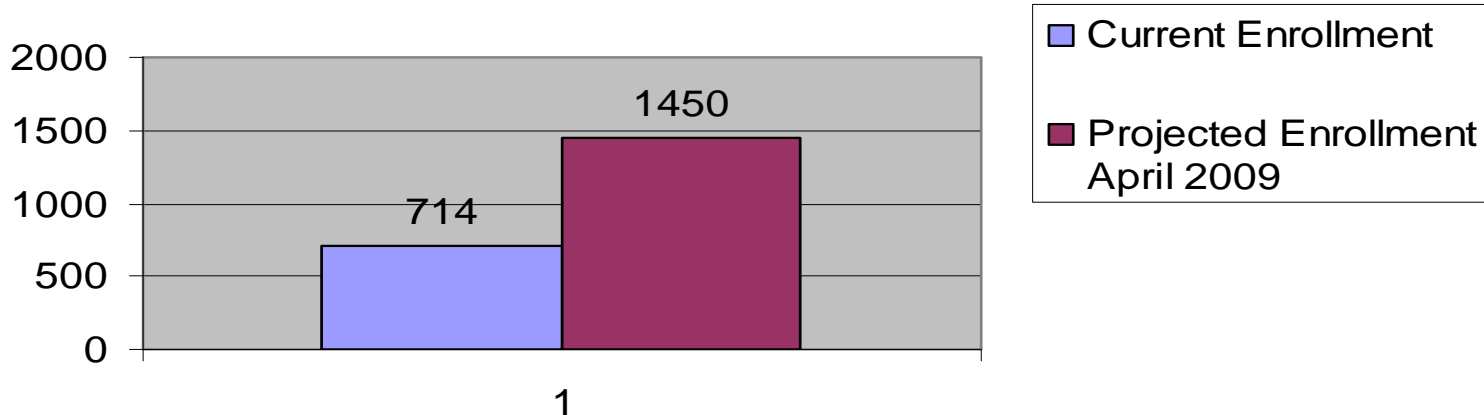
Run Date: 11/5/08

MFR October 2008  
Source: PTQ Database



# Statewide Paths To Quality Participation Goals

Regional rollout began and continues on schedule. Last  
region go live 1/1/09





**Monthly Financial Review**

**Division of Family Resources**

# **Indiana Eligibility Modernization Project**



# DIVISION OF FAMILY RESOURCES

## Call Center Statistics thru 11/12/08

Call Center Statistics	PILOT TO DATE	Week50	Week51	Week52	Week53	Week54	Week55 To Date
Total Call Volume into 800 #	2,761,019	88,436	76,390	77,705	77,601	82,894	51,280
% of Calls Completed in the IVR	38.66%	40.79%	42.41%	41.38%	41.50%	36.71%	47.74%
Total Call Volume Requesting Agent	1,693,482	52,364	43,996	45,551	45,399	52,464	26,797
Total Call Volume Answered	1,469,897	47,109	41,593	42,523	42,343	48,587	23,336
Average Call Handle Time (mm:ss)	7:05	7:39	6:47	7:00	7:01	7:21	7:10
Average Call Response Time (mm:ss)	4:09	3:37	1:48	2:22	2:22	2:53	5:36
Average Hold Time (mm:ss)	1:03	1:12	1:13	1:25	1:21	1:30	1:19
Calls Abandoned after 15 seconds	165,980	4,120	1,815	2,260	2,363	3,135	2,947
Total Abandonment Rate (%)	6.01%	4.66%	2.38%	2.91%	3.05%	3.78%	5.75%
Abandonment Rate - Calls Requesting Agent (%)	9.80%	7.87%	4.13%	4.96%	5.20%	5.98%	11.00%
Abandoned Calls with Queue Time & Hold Time Over 10 Mins	40,572	579	259	257	352	418	504

Other Statistics	PILOT TO DATE	Week50	Week51	Week52	Week53	Week54	Week55 To Date
Total Applications Requested by Clients (All Channels)		11,405	10,064	10978	10,575	11,566	6,560
Total Applications Requested by Clients (Online)	90,069	2,450	2,098	2,456	2,356	2,429	1,404
Percentage of On-line Applications Received		21.48%	20.85%	22.37%	22.28%	21.00%	21.40%
Number Electronic Documents Received	2,804,034	90,471	90,456	95,701	97,783	82,770	29,398
Number of Documents Received & Scanned by Doc Ctr (Paper)	1,789,747	46,337	47,121	51,731	53,976	42,213	20,582



## **DIVISION OF FAMILY RESOURCES**

### **V-CAN Activities**

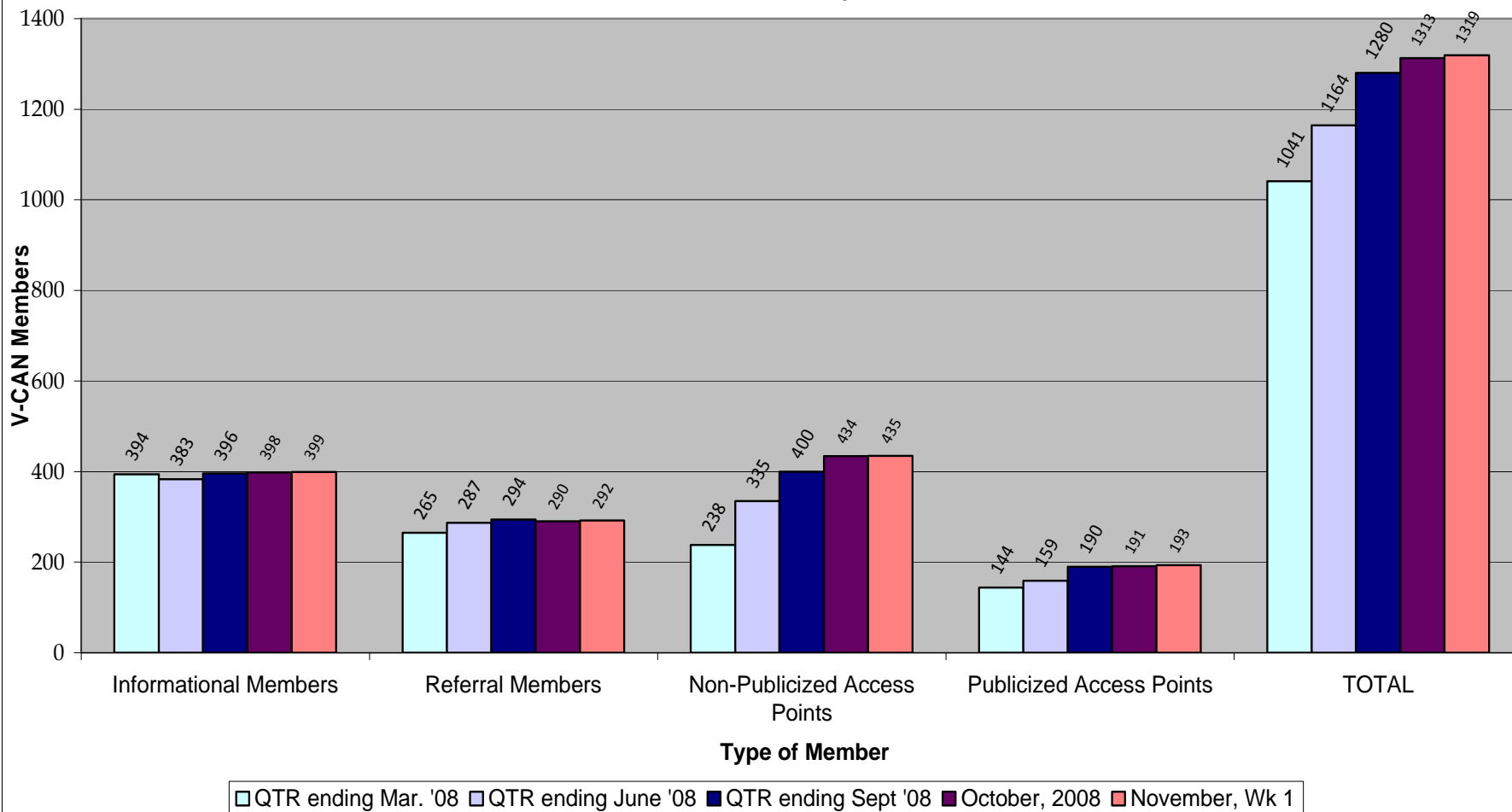
- Region 1 and 2 Site Visits
  - Face-to-Face visits with 60 V-CAN members in Region 1 and 2
  - Discussed how the new solution is working for them
  - Listened
- New Functionality
  - New Entry Point process for agencies to email case specific questions to a specialist directly
  - Registered Agency Portal - on-line status so agencies can view status for their clients
- Next Steps
  - Outreach and communication to Agencies in Northwest Indiana



## DIVISION OF FAMILY RESOURCES

### V-CAN Members by Level

V-CAN Members by Level



# Modernization Outreach - September 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3 Food Stamp Rule Public Hearing	4	5	6 Meridian Services Fun Fair, Muncie
7	8	9 Evansville V-CAN Site Visits (confirmed)	10 Fort Wayne V- CAN Site Visits (confirmed)	11 Fort Wayne V- CAN Site Visits (confirmed)	12 Anderson Client Open House @ Ivy Tech	13
14	15	16 Bloomington V- CAN Site Visits (confirmed)	17 Southeast Indiana V-CAN Site Visits (Postponed due to power outages)	18 Southeast Indiana V-CAN Site Visits (Postponed due to the power outages)	19 Bloomington Client Open House @ Ivy Tech	20
21	22 Catholic Charities Outreach (Fort Wayne)	23 Anderson & Muncie V-CAN Site Visits (confirmed) Catholic Charities Outreach (Fort Wayne)	24 Anderson & Muncie V-CAN Site Visits St. Anthony Health Fair (Fort Wayne) EMERGENCY FS	25 Anderson & Muncie V-CAN Site Visits (confirmed) EMERGENCY FS	26 EMERGENCY FS	27 EMERGENCY FS
28	29 EMERGENCY FS	30 Marion V-CAN Site Visits (confirmed)  EMERGENCY FS				



# Modernization Outreach – October 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 New Albany V-CAN Site Visits (confirmed) EMERGENCY FS	2 Jeffersonville V- CAN Site Visits (confirmed) EMERGENCY FS	3  EMERGENCY FS	4  EMERGENCY FS
5	6  EMERGENCY FS  Health Care Providers (ICHP) Conference Seminar	7  EMERGENCY FS  Health Care Providers (ICHP) Conference Seminar	8 EMERGENCY FS Kokomo Site Visits (confirmed) Health Care Providers (ICHP) Conference) MDWise Breakfast	9  EMERGENCY FS  Terre Haute V-CAN Site Visits (confirmed)	10  EMERGENCY FS	11  EMERGENCY FS
12	13  EMERGENCY FS	14  EMERGENCY FS Dearborn County Site Visits (confirmed)	15  Wabash / Cass County site visits (confirmed)	16	17	18
19	20  EMERGENCY FS  Domestic Violence (ICADV) Conference	21  EMERGENCY FS  Domestic Violence (ICADV) Conference	22  EMERGENCY FS Medicaid Oversight Meeting (9 a.m.) Health Finance Commission (1 p.m.) Knox / Sullivan Site Visits (confirmed)	23  EMERGENCY FS  Wells / Jay County Site Visits (confirmed)	24  EMERGENCY FS	25  EMERGENCY FS
26	27 Waters of Indiana Training @ Crowe North – Brickyard/Indy 500	28	29  Lawrence / Jackson County Site Visits (Confirmed)	30 Refugee Center Training (Allen Co.) Orange / DuBois County Site Visits (Confirmed)	31 CKF-Lake County Meeting Assistance	

# Modernization Outreach - November 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4 Election Day (State Holiday)	5 Anderson Public Library Training	6	7	8
9	10	11 Veterans' Day (State Holiday)	12 Region 3 Site Visits in Merrillville (Confirmed)	13 Region 3 Site Visits (Location TBD) Aging Homes & Services (IAHSA) Teleconference	14 Training for State Library Trainers (Crowe North) Client Open House in Evansville @ C.K. Newsome Community Center	15
16	17 Indiana Township Association (ITA) Conference	18 FSSA QFR ITA Conference Region 3 Site Visits (Gary)	19 ITA Conference Region 3 Site Visits (Merrillville)  City of Bloomington V-CAN Training	20 Indiana Township Association Conference FSSA-BDDS V- CAN Training (Clarksville)	21  Client Open House in Muncie @ Ivy Tech	22
23  30	24	25	26	27  Thanksgiving Holidays	28  Thanksgiving Holidays	29



## **DIVISION OF FAMILY RESOURCES**

### **State-funded Agency “Side Door”**

Status As-of end-of-Day 11/12/2008 (Since Pilot Inception)

	TOTAL REC'D	RESPONDED	RESPONDED ON TIME
Agencies (218)	3393	3204	98.9%


Status for the Month of November


	TOTAL REC'D	RESPONDED	RESPONDED ON TIME
Agencies (218)	633	444	100%



# DIVISION OF FAMILY RESOURCES

## Agency Internet Case Search Portal

**Family and Social  
Services Administration**



Home

navigation

**Registered Agency Portal - Search For Case Access** [Help](#)

To search for a case, enter the Search Criteria and click Search.

To view all cases for your agency, leave Search Criteria blank or click Reset, then Search.

To request access to a case not on your Agency's list, click [Request Access to New Case](#)

**Search Criteria**

Case Number:

First:  Middle/MI:  Last:


**Search Results (Number of Items: 1)**

<u>Case Number</u>	<u>Case name</u>	<u>Last 4 SSN</u>	<u>Birth Date</u>
<a href="#">1023258919</a>	Andy Frank	8290	7/10/1972
<a href="#">1033258201</a>	Agnes Frank	3838	10/5/1980
<a href="#">1043252015</a>	Anthony Franklin	3224	3/10/1975
<a href="#">1044258923</a>	Arthur Franklin	3373	10/19/1959



# DIVISION OF FAMILY RESOURCES

## Agency Internet Case Search Portal

**Family and Social  
Services Administration**

Home

navigation

Case Status: [Help](#)

Options

If you are already receiving benefits and have a change to report, click [Report a Change](#).

If you need documentation of your benefit status and details, click [Print Proof of Eligibility](#).

If you need documentation of your benefit status and details and want the Proof of Eligibility form mailed to you, click [Mail Proof of Eligibility](#).

If you need a coversheet to submit with pending verifications or other documents to the FSSA Document Center, click [Print Barcoded Coversheet](#).

If you would like to access the Authorized Representative form to report a new authorized representative for an assistance group, [click here](#).

If you would like to view additional details about your benefits, click View under the Assistance Groups section.

If you have recently reported a change to the information listed below, please allow 30 days for this change to be processed.

Case Information

Full Name:	Arthur Franklin	Social Security Number:	XXX-XX-3373
Date of Birth:	10/19/1959		
Home Address:	2025 S Harding Street Indianapolis, Indiana 46523 Marion	Mailing Address:	123 Main Street Room 43 Beech Grove, Indiana 46554

Scheduled Appointment

Appointment Type:	Redetermination	Appointment Date:	8/27/2008
Scheduled Time:	10:00	Office Location (In-Office Only):	

Pending Applications



## DIVISION OF FAMILY RESOURCES

### Agency Internet Case Search Portal

Pending Applications					
Programs Applied For		Date Application Received			
Food Stamps		9/1/2008			
Adult Related Medicaid		8/8/2008			
Solicited Documents Requests					
Correspondence Name	Verification	Client	Mail Date	Due Date	
Lease or Rent Agreement	Shelter Expenses	Arthur Franklin	09/22/2008	09/25/2008	
Assistance Groups					
Details	Type	Payee	Effective Date	End Date	Status
<a href="#">View</a>	Adult Related Medicaid	ALEXIS SMITH	5/1/2008	4/30/2008	Denied
Documents Received					
Details	Document Name	Date Received			
<a href="#">View</a>	Driver's License	09/22/2008			
<a href="#">View</a>	Lease or Rent Agreement	09/22/2008			



All documents  
received are  
listed here.



# QUESTIONS





# **SUPPLEMENTAL INFORMATION**





# Monthly Financial Review

# Division of Family Resources

## Division of Family Resources

September-08

Numbers Illustrated in Thousands

	Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
		Actual Spend	Budget		Forecast	Budget
Federal Child Care Development	19,975	49,530	53,045	3,515	212,179	212,179
TANF Assistance	9,395	27,852	28,651	799	114,605	114,605
County Administration DFR Only	36,891	54,291	46,133	(8,157)	184,533	184,533
Indiana Client Eligibility System (ICES)	(52)	1,614	3,873	2,259	15,492	15,492
TANF Impact	776	1,288	1,253	(35)	5,012	5,012
Food Stamp IMPACT	249	425	592	167	2,368	2,368
DFR Administration Central Office	427	2,385	1,823	(562)	7,291	7,291
Electronic Benefits Transfer (EBT)	806	1,106	1,254	147	5,015	5,015
Domestic Violence Prevention & Treatment (DVPT)	211	616	751	136	3,006	3,006
Federal Family Violence Prevention Fund (FFV)	66	499	478	(22)	1,910	1,910
Burials	125	367	336	(31)	1,343	1,343
School Age Child Care (SACC)	47	128	238	109	950	950
Head Start Partnership Coordination	15	48	60	12	235	235
Commission on Social Status of Black Males	11	35	39	3	155	155
Child Care Fees and Fines	8	18	13	(5)	50	50
<b>Total - Expense</b>	<b>68,951</b>	<b>140,202</b>	<b>138,537</b>	<b>(1,665)</b>	<b>554,143</b>	<b>554,143</b>



# Monthly Financial Review

# Division of Family Resources

## Federal Child Care Development

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

ACS Contract

IACCRR

IN Assoc Ed Young Children

TCC

Other Contracts

.4 Supplies/Printing

.5 Equipment/Furniture

.7 Program Admin./Direct Service Contracts

Program Administration

Intake Fees (Eligibility)

Direct Services

.8 In State Travel

.9 Out of State Travel

Total - Expenditures

Current Month Actual	FFY 2009 Year To Date		Variance	FFY 2009	
	Actual Spent	Budget		Forecast	Budget
262,671	784,657	882,435	97,777	3,529,739	3,529,739
33,786	49,925	39,329	(10,596)	157,315	157,315
1,378,676	4,311,217	5,247,817	936,600	20,991,268	20,991,268
300,393	880,016	910,997	30,981	3,643,988	3,643,988
0	1,148,460	1,973,798	825,338	7,895,190	7,895,190
0	506,766	1,036,658	529,892	4,146,632	4,146,632
0	460,913	956,637	495,723	3,826,547	3,826,547
1,078,282	1,315,061	369,728	(945,334)	1,478,911	1,478,911
3,672	15,635	29,100	13,465	116,400	116,400
430	7,913	32,977	25,064	131,906	131,906
18,268,634	44,289,482	46,743,127	2,453,644	186,972,506	186,972,506
517,281	519,401	203,123	(316,278)	812,492	812,492
377,622	1,029,498	1,365,802	336,304	5,463,209	5,463,209
17,373,731	42,740,583	45,174,201	2,433,618	180,696,805	180,696,805
21,672	66,047	68,750	2,703	275,000	275,000
5,105	5,105	1,250	(3,855)	5,000	5,000
19,974,646	49,529,982	53,044,784	3,514,802	212,179,134	212,179,134



# Monthly Financial Review

# Division of Family Resources

## TANF Assistance

September-08

### Expenditures

#### .3 Consulting/Outsourced Contracts

Automation

#### .7 Program Admin./Direct Service Contracts

Program Administration

TANF Cash Assistance

TANF Unemployed Parent Assistance

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
85,991	555,770	703,500	147,730	2,814,000	2,814,000
Automation 85,991	555,770	703,500	147,730	2,814,000	2,814,000
9,308,998	27,295,910	27,947,673	651,764	111,790,694	111,790,694
Program Administration 533,672	1,116,206	1,387,028	270,822	5,548,113	5,548,113
TANF Cash Assistance 7,604,664	22,740,278	23,964,753	1,224,476	95,859,014	95,859,014
TANF Unemployed Parent Assistance 1,170,662	3,439,426	2,595,892	(843,534)	10,383,567	10,383,567
9,394,990	27,851,679	28,651,173	799,494	114,604,694	114,604,694



# Monthly Financial Review

# Division of Family Resources

## County Administration

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits  
 .2 Communications  
 .3 Consulting/Outsourced Contracts  
     IBM Modernization Project  
     Office Space Leases  
     Other Contracts  
 .4 Supplies/Printing  
 .5 Equipment/Furniture  
 .7 Program Admin./Direct Service Contracts  
 .8 In State Travel  
 .9 Out of State Travel  
  
 Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
1,864,222.13	9,343,112.69	9,768,104.50	424,991.81	39,072,418.00	39,072,418.00
663,833.47	1,467,276.07	928,102.00	(539,174.07)	3,712,408.00	3,712,408.00
34,204,494.67	42,971,714.36	34,870,482.00	(8,101,232.36)	139,481,928.00	139,481,928.00
28,712,833.94	34,852,028.01	36,205,169.00	1,353,140.99	144,820,676.00	144,820,676.00
(506,572.92)	793,989.16	988,158.75	194,169.59	3,952,635.00	3,952,635.00
5,998,233.65	7,325,697.19	(2,322,845.75)	(9,648,542.94)	(9,291,383.00)	(9,291,383.00)
(829.57)	86,023.91	153,892.25	67,868.34	615,569.00	615,569.00
37,165.90	205,400.19	112,541.25	(92,858.94)	450,165.00	450,165.00
89,785.80	115,730.53	211,233.75	95,503.22	844,935.00	844,935.00
35,423.03	104,658.00	87,072.25	(17,585.75)	348,289.00	348,289.00
(3,333.04)	(3,333.04)	1,697.75	5,030.79	6,791.00	6,791.00
36,890,762.39	54,290,582.71	46,133,125.75	(8,157,456.96)	184,532,503.00	184,532,503.00



# Monthly Financial Review

# Division of Family Resources

## Indiana Client Eligibility System (ICES)

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

Anthony Wayne Rehab/Postmasters

Central Data Processing

Deloitte Consulting

Other Contracts

.4 Supplies/Printing

.5 Equipment/Furniture

.8 In State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
11	1,748	189,406	187,658	757,624	757,624
98,477	102,193	127,553	25,359	510,211	510,211
(151,763)	1,508,274	3,555,560	2,047,285	14,222,239	14,222,239
401,338	762,740	806,250	43,510	3,225,000	3,225,000
(368,102)	459,236	886,546	427,310	3,546,184	3,546,184
448,707	870,507	1,120,964	250,457	4,483,857	4,483,857
(633,706)	(584,209)	741,799	1,326,008	2,967,198	2,967,198
(19)	0	96	96	385	385
327	327	93	(234)	372	372
1,069	1,489	600	(889)	1,200	1,200
(51,900)	1,614,031	3,873,308	2,259,277	15,492,031	15,492,031



# Monthly Financial Review

# Division of Family Resources

## TANF Impact

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

Consulting/Outsourced Contracts

.4 Supplies/Printing

.5 Equipment/Furniture

.7 Program Admin./Direct Service Contracts

Program Administration

Supportive Services

Direct Services

.8 In State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
18,715	65,275	77,920	12,645	311,680	311,680
565	1,175	1,000	(175)	4,000	4,000
942	11,928	43,908	31,981	175,633	175,633
942	11,928	43,908	31,981	175,633	175,633
171	291	1,256	965	5,023	5,023
0	0	2,500	2,500	10,000	10,000
755,128	1,209,181	1,124,955	(84,226)	4,499,820	4,499,820
617,839	617,839	364,500	(253,339)	1,458,000	1,458,000
13,590	66,156	172,500	106,344	690,000	690,000
123,700	525,187	587,955	62,768	2,351,820	2,351,820
0	0	1,375	1,375	5,500	5,500
775,521	1,287,850	1,252,914	(34,936)	5,011,656	5,011,656



## Food Stamp IMPACT

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

Consulting/Outsourced Contracts

.4 Supplies/Printing

.5 Equipment/Furniture

.7 Program Admin./Direct Service Contracts

Program Administration

Supportive Services

Direct Services

.8 In State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
16,065	48,122	43,409	(4,713)	173,638	173,638
531	1,105	2,255	1,150	9,019	9,019
0	719	26,454	25,734	105,814	105,814
0	719	26,454	25,734	105,814	105,814
0	0	75	75	298	298
0	0	69	69	274	274
232,151	374,868	518,332	143,464	2,073,329	2,073,329
194,912	194,912	226,832	31,920	907,329	907,329
2,957	45,447	111,500	66,053	446,000	446,000
34,282	134,509	180,000	45,491	720,000	720,000
0	495	1,332	837	5,328	5,328
248,747	425,309	591,925	166,616	2,367,700	2,367,700



# Monthly Financial Review

# Division of Family Resources

## DFR Administration Central Office

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits  
 .2 Communications  
 .3 Consulting/Outsourced Contracts  
 .4 Supplies/Printing  
 .5 Equipment/Furniture  
 .7 Program Admin./Direct Service Contracts  
 .8 In State Travel  
 .9 Out of State Travel  
 Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
294,821	1,267,109	1,562,942	295,833	6,251,767	6,251,767
29,836	60,528	45,320	(15,209)	181,278	181,278
82,770	958,421	122,210	(836,211)	488,838	488,838
12,768	45,261	38,112	(7,149)	152,447	152,447
1,030	1,403	7,856	6,453	31,425	31,425
18	18	4,608	4,590	18,430	18,430
4,563	49,633	40,467	(9,166)	161,869	161,869
942	2,303	1,244	(1,059)	4,977	4,977
426,748	2,384,677	1,822,758	(561,919)	7,291,031	7,291,031





# Monthly Financial Review

# Division of Family Resources

## Electronic Benefits Transfer (EBT)

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

JP Morgan Contract

Other Contracts

.7 Program Admin./Direct Service Contracts

.8 In State Travel

.9 Out of State Travel

Total - Expenditures

Current Month	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual	Budget		Forecast	Budget
	Actual Spent				
.1 Salaries, Wages & Fringe Benefits	11,765	11,379	0	(11,379)	0
.2 Communications	474	676	421	(255)	1,684
.3 Consulting/Outsourced Contracts	794,122	1,094,432	1,240,960	146,528	4,963,839
JP Morgan Contract	214,138	937,906	553,460	(384,446)	2,213,839
Other Contracts	579,984	156,526	687,500	530,974	2,750,000
.7 Program Admin./Direct Service Contracts	0	0	12,138	12,138	48,550
.8 In State Travel	133	0	69	69	275
.9 Out of State Travel	0	0	150	150	600
Total - Expenditures	806,493	1,106,487	1,253,737	147,250	5,014,948



# Monthly Financial Review

# Division of Family Resources

## Domestic Violence Prevention & Treatment (DVPT)

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

.2 Communications

.3 Consulting/Outsourced Contracts

IN Coalition Against Domestic Violence

.4 Supplies/Printing

.7 Program Admin./Direct Service Contracts

.8 In State Travel

Total - Expenditures

Current Month	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual	Budget		Forecast	Budget
.1 Salaries, Wages & Fringe Benefits	7,461	22,106	25,250	3,144	101,000
.2 Communications	51	51	88	37	350
.3 Consulting/Outsourced Contracts	280	21,463	21,250	(213)	85,000
IN Coalition Against Domestic Violence	280	21,463	21,250	(213)	85,000
.4 Supplies/Printing	0	0	119	119	475
.7 Program Admin./Direct Service Contracts	203,408	572,008	704,334	132,326	2,817,336
.8 In State Travel	22	97	420	323	1,680
Total - Expenditures	211,221	615,726	751,460	135,735	3,005,841





## Burials

September-08

### Expenditures

.7 Program Admin./Direct Service Contracts

Burial Case Service

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
125,061	367,017	335,688	(31,330)	1,342,750	1,342,750
125,061	367,017	335,688	(31,330)	1,342,750	1,342,750
125,061	367,017	335,688	(31,330)	1,342,750	1,342,750



## School Age Child Care (SACC)

September-08

### Expenditures

.7 Program Admin./Direct Service Contracts

Day Care Providers

Total - Expenditures

Current Month	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual	Budget		Forecast	Budget
	47,459	128,454	109,046	950,000	950,000
	47,459	128,454	109,046	950,000	950,000
	47,459	128,454	109,046	950,000	950,000



# Monthly Financial Review

# Division of Family Resources

## Head Start Partnership Coordination

September-08

### Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
  - Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
  - Program Administration
  - Direct Services
- .8 In State Travel
- .9 Out of State Travel
- Total - Expenditures

Current Month Actual	FFY 2009 Year To Date		Variance	FFY 2009	
	Actual Spent	Budget		Forecast	Budget
.1 Salaries, Wages & Fringe Benefits	9,670	29,011	30,167	1,156	120,667
.2 Communications	57	57	458	401	1,833
.3 Consulting/Outsourced Contracts	3,937	6,635	3,175	(3,460)	12,700
Consulting/Outsourced Contracts	3,937	6,635	3,175	(3,460)	12,700
.4 Supplies/Printing	189	486	1,259	773	5,035
.5 Equipment/Furniture	1,611	1,611	1,150	(460)	4,601
.7 Program Admin./Direct Service Contracts	0	7,525	21,835	14,310	87,338
Program Administration	0	0	3,886	3,886	15,545
Direct Services	0	7,525	17,948	10,423	71,793
.8 In State Travel	0	856	733	(123)	880
.9 Out of State Travel	0	1,653	1,500	(153)	2,000
Total - Expenditures	15,464	47,833	60,277	12,443	235,054



# Monthly Financial Review

# Division of Family Resources

## Commission on Social Status of Black Males

September-08

### Expenditures

.1 Salaries, Wages & Fringe Benefits

Salaries, Wages & Fringe Benefits

Per Diem

.2 Communications

.3 Consulting/Outsourced Contracts

Consulting/Outsourced Contracts

.4 Supplies/Printing

.8 In State Travel

.9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
10,538	32,115	35,970	3,855	143,878	143,878
10,538	31,625	35,345	3,719	141,378	141,378
0	490	625	135	2,500	2,500
60	148	125	(23)	500	500
0	2,217	1,425	(792)	5,700	5,700
0	2,217	1,425	(792)	5,700	5,700
43	572	625	53	2,500	2,500
0	379	313	(67)	1,250	1,250
0	0	313	313	1,250	1,250
10,641	35,432	38,770	3,338	155,078	155,078



## Child Care Fees and Fines

September-08

### Expenditures

.3 Consulting/Outsourced Contracts

Consulting/Outsourced Contracts

.8 In State Travel

.9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009	
	Actual Spent	Budget		Forecast	Budget
5,770	15,027	3,125	(11,902)	12,500	12,500
5,770	15,027	3,125	(11,902)	12,500	12,500
0	0	4,625	4,625	18,500	18,500
2,574	2,574	4,750	2,176	19,000	19,000
8,344	17,601	12,500	(5,101)	50,000	50,000